



2010 Readiness Conference & Southern New England Disaster Institute



Sea the Possibilities

April 20th - Readiness Conference
April 21st - 25th: SNEDI

Hyannis Resort and Conference Center
Hyannis, Massachusetts
Cape Cod

Sea the Possibilities

April 20th - Readiness Conference

Please join us as we share conversations with Red Cross Leaders in Readiness, Training, and Health Services!

(Gregg O'Ryon, VP Readiness & Capacity Development; Chris Saeger, Director, Performance Improvement; Dee Yeater, Sr. Assoc, Disaster Health Services.)

We invite you to learn about diversity and the *National Slave Song Project*, presented by Jim Thomas Former HR Director ARC & is currently the director of the ARC National choir and President of the US Slave Song Project.

Conference times: 10 am to 3:45 pm.

Participants must be from the six New England States.

Only 100 attendees will be accepted!



The conference is being offered at *no cost* and includes lunch!

If you would like to attend the conference, you must check here [\[link\]](#), write your name below, and include this page with your registration for SNEDI.

Name _____ Chapter _____

Welcome to the 2010 Southern New England Disaster Institute (SNEDI)!



The Cape Cod and Islands Chapter of the American Red Cross is pleased to host the 2010 Southern New England Disaster Institute (SNEDI) again this year! SNEDI is held in cooperation with Chapters located in Connecticut, Massachusetts and Rhode Island. This year's Institute will be held at the Hyannis Resort and Conference Center on Cape Cod, located just two minutes from Main Street in Hyannis, MA.

The primary purpose of SNEDI is to develop the leadership and professional skills of our Staff, both Volunteer and Paid. At the Institute, there are opportunities to learn about important Red Cross programs and initiatives that impact each Chapter's planning and performance. It is designed to bring together Red Cross participants from a diverse number of Disaster Services activities and locations so they may have the opportunity to both network with and learn from each other. Training and professional development are critical to our collective ability to respond at our Chapters to meet the Disaster Services Mission of the American Red Cross across the country, because *every* disaster is local.

This year's SNEDI Committee worked hard implement feedback received from last year's participants. As a result you will find this year's Registration and Per-Day fees are each **\$20 lower per student!**

This year's Institute will kick-off with a one-day *Readiness Conference* at which leaders will speak from our National Office. Each speaker will touch on the future of the Red Cross, lending to this year's theme: "*Sea the Possibilities.*"

SNEDI offers courses related directly to the "five things" we need to focus on for response within Disaster Services. Some of these courses are only offered once per year! Our ambitious schedule will include tracks in Operations Management, Mass Care, Partner Services, and Disaster Services Technology, including the new pilot for Disaster Health Services, the new pilot for Services to Armed Forces, and many other classes—see inside for more.

We invite you to join us and take advantage of the courses offered at this year's Institute! If you decide to come early, stay late (or both!)...or come with family members...there are many places to enjoy before and after your Disaster Services training on Cape Cod—more details are included from the Cape Cod Chamber of Commerce on page fourteen.

On behalf of the SNEDI Committee, we look forward to greeting you very soon here on our island of Cape Cod!

A handwritten signature in cursive script that reads "Jennifer Carlson-Benoit".

Jennifer Carlson-Benoit
Director of Emergency Services
Cape Cod & Islands Chapter
Dean, SNEDI 2010

A handwritten signature in cursive script that reads "Rebecca A. Alden".

Rebecca A. Alden
Training Administrator
Cape Cod & Islands Chapter
Assistant Dean, SNEDI 2010

Southern New England Disaster Institute (SNEDI) 2010

Emergency Phone Number:

The SNEDI emergency phone number that you can share with your family is (774)836-7346. The phone will be active at all times starting Tuesday morning, April 20th through to and including Sunday, April 25th.

Course Schedule:

Classes are from 8:30 am to 4:30 pm unless otherwise noted. Classes lasting two days are marked Day One and Day Two. Attendance is required for the entire length of the class.

Meals:

There will be coffee provided in the morning (no breakfast), and a light snack provided during the afternoon break. A boxed lunch will be provided with your registration cost for Wednesday, Friday, Saturday, and Sunday participants. A boxed lunch will be provided during the Readiness Conference, and the Disaster Kitchen scheduled for the event will provide lunch on Thursday. Dinner will not be provided!

The Hyannis Resort and Conference Center:

From their website: “The Resort has undergone a complete renovation that was completed in May of 2008. Situated on 52 beautifully landscaped acres in Hyannis, Cape Cod, MA, the Resort is located across from Cape Cod Melody Tent and within walking distance to downtown shops and attractions, the Kennedy Museum, and historic waterfront district. A premier location for recreation and relaxation, various amenities include indoor and outdoor pools, extensive health and fitness center, and Par 3, 18 hole golf course. The Spa at Atlantis offers complete spa and salon services. Complimentary wireless high-speed Internet access and 32" flat LCD High Definition cable television are available in every room.”

Their website for directions: <http://www.capecodresortandconferencecenter.com>

Main number: 1 (866)828-8259

Booking your Hotel Room

Please call 1 (866)828-8259 to book your hotel room for the conference at the *greatly reduced rate* of \$89 per night plus applicable room taxes - for SNEDI participants only. When calling to book your room, please confirm your room rate as noted above, explaining you will be attending SNEDI.

Instructors and those Committee Members needing rooms will be booked separately - please do not call to make your own reservation-!

If an individual reservation is cancelled fourteen days or more prior to arrival, the deposit is refunded, less a \$15 service charge and a cancellation number is obtained. If an individual reservation is cancelled thirteen days or less prior to arrival, or does not arrive on the specified dates, the reservation is cancelled for all nights and the entire deposit is forfeited.

SNEDI Shelter

On a first come, first served basis those wishing to experience shelter life may book their space for the SNEDI Shelter by emailing snedishelter@cciredcross.org! Only 25 spaces are available! The shelter is a seven minute walk from the conference center. The cost of staying in the shelter will be \$10 per person, per night: non-refundable, and payable in cash upon arrival at the facility. A typical shelter breakfast will be provided. Lunch will be served at the conference center, and dinner is on your own.

Refund Policy

Your registration fee may be transferred to another student upon written request to the SNEDI registration committee.

Payment of ALL fees and tuition must be made in full with registration. You will receive a confirmation email prior to April 2, 2010. If you do not receive confirmation by April 2, please contact the SNEDI registration desk at jennifer.winslow@ctredcross.org or (860)678-4325.

Daily tuition will be refunded if:

1. The Institute cancels the class.
2. A request for a course is denied.

All refunds will be processed after the close of the Institute.

A	B	C	D	E	F
Readiness Conference and SNEDI Course Schedule					
Tuesday, April 20	Wednesday, April 21	Thursday, April 22	Friday, April 23	Saturday, April 24	Sunday, April 25
Readiness Conference	SNEDI	SNEDI	SNEDI	SNEDI	SNEDI
Gregg O'Ryon (10am-11am)	DST Workshops	ECRV	ECRV	ECRV	ECRV
	CAN (morning)				
	RDMS--see course description (afternoon)				
Break (11am-11:15am)		ICS 300	ICS 300	SAF Casework New!	SAF Casework New!
Jim Thomas (11:15am-12:15pm)	Kitchen Training	Kitchen Training	Kitchen Supervisor	MC II	MC II
			FSI (morning)		
			14 Folders or, "you want me to do what?" (afternoon)		
Lunch (12:15pm-1:30pm)	Health Services Workshop pilot New!	PA National		SDSM	SDSM
				Logistics Overview (morning)	
Dee Yeater (1:30pm-2:30pm)	In-Kind Donations Workshop			Logistics Simulation (afternoon)	
Break (2:30pm-2:45pm)					SS Workshop
Chris Saeger (2:45pm-3:45pm)					Trailer Towing
	Evening:	Evening:	Evening:		
	RDMS (see course description)				
Tracks: DST, PS, OM, MC,		Management Styles New!	Social		
LOG.	NSS				

SNEDI 2010

REGISTRATION FORM – PAGE 1 of 2

All applications should be sent to the Connecticut Chapter. Early bird registration deadline is March 15, 2010. All other applications need to be sent by April 1, 2010. Following April 1st, applications may be considered on a one-to-one basis, and may not be accepted.

Name: _____

LMS Student ID (Request from your Chapter) _____

Address: _____ City: _____

State/ Zip: _____ Day Phone: (_____) _____ - _____

Cell Phone: (____) _____ - _____ Email Address: _____

Chapter Affiliation: _____ Chapter Contact: _____

Chapter contact email: _____ Chapter phone #: _____

Dietary Restrictions? (Please check one) Yes No
 If yes, please explain: _____

Special Needs? (Please check one) Yes No
 If yes, please explain: _____

Fees:	Cost	Amount
Early Bird Registration (by March 15, 2010)	\$40.00	\$
Daily Tuition _____ days x \$40.00		\$
Registration after March 15, 2010	\$45.00	\$
Total		\$

PAYMENT: Preferred payment is by credit card

____ Check # _____ (Payable to American Red Cross. Please note SNEDI in the Memo Line)

____ Credit Card: Visa MC AmEx # _____ Exp. ____/____/____

Security code: _____

Name on credit card (please print) _____

Authorized Signature _____

MAIL Completed Registration Form with 5898H's to:

American Red Cross Connecticut Chapter
ATTN: SNEDI Course Registration Desk
 209 Farmington Ave.
 Farmington, CT 06032

**Or email registration with 5898H's to jennifer.winslow@ctredcross.org
 If paying by credit card, registrations may be faxed to 1-860-678-5461.**

ANY REGISTRATION THAT IS NOT LEGIBLE (THIS INCLUDES CREDIT CARD INFORMATION) WILL BE RETURNED UNPROCESSED. This will delay your registration and may cause you to lose your spot in the class.

FOR OFFICE USE ONLY

Date Received: _____ Complete: Yes No Payment Type: _____

Total Amount Due: \$ _____ Amount Paid: \$ _____ Balance Due: \$ _____

SNEDI 2010
Course Registration Form – Page 2 of 2

Please check the courses for which you wish to register.

Please make certain you have attached a 5898-H with Chapter Approval Signatures for each class!

✓ to register	Course	Date	✓ if needed for advancement	✓ if needed as a pre-requisite
<input type="checkbox"/>	DST Workshop	Wed., 4/21	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	ECRV	Thurs. – Sun. 4/22 – 4/25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Disaster Kitchen Training	Wed., 4/21 & Thurs. 4/22	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Disaster Kitchen Supervision	Fri., 4/23	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Mass Care II	Sat., 4/24 & Sun., 4/25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	CAN	Wed., 4/21 (morning)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	ICS 300 (see course description for special class times! Extended hours on Thursday.)	Thurs., 4/22 & Fri., 4/23	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	SAF Casework New!	Sat., 4/24 & Sun., 4/25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Service Delivery Site Management	Sat., 4/24 & Sun., 4/25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Health Services Workshop New!	Wed., 4/21	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Public Affairs - National	Thurs., 4/22	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	14 Folders or, “you want me to do what?”	Fri., 4/23 (afternoon)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	FSI	Fri., 4/23 (morning)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Disaster Instructor Specialty Training	Thurs., 4/22 & Fri., 4/23	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Logistics Overview	Sat., 4/24 (morning)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Logistics Simulation	Sat., 4/24 (afternoon)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Staff Services Workshop	Sun., 4/25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Trailer Towing	Sun., 4/25	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	In-Kind Donations Workshop	Wed., 4/21	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	Management Styles Workshop New!	Thurs., 4/22 (evening)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	RDMS (see course description)	Wed., 4/21 (evening)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	NSS	Wed., 4/21 (evening)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	RDMS (see course description)	Wed., 4/21 (afternoon)	<input type="checkbox"/>	<input type="checkbox"/>

I understand that:

- Prerequisites for classes are listed in this book, and should be reviewed for all classes checked above! Admission cannot be considered without meeting these prerequisites.
- Submission of your application does not guarantee acceptance into a course.
- Priority goes to applicants who need courses for advancement.

Name _____ Chapter _____

**APPLICATION FOR TRAINING
DISASTER TRAINING SYSTEM**

Title of Course:

Location of Course:

Scheduled Date:

Name of Applicant:

Last

First

Middle

Address

Office Phone

Home Phone

Occupation

If Mental Health Professional: License #, Date of Expiration & Discipline

Red Cross Unit of Affiliation

Red Cross Position Title

Volunteer Chapter Employee Disaster Reserve National Employee Other

All disaster courses have specific prerequisites of training and or experience that an applicant **MUST** have prior to enrollment. Using the current fact sheet for this course, indicate below how such prerequisites have been met.

TRAINING

Course Title

City and State Where Course Was Held

Inclusive Date(s) of Course

EXPERIENCE

DR No.

Name of Operation

Dates

Location

Function/Position

OTHER REQUIRED TRAINING AND/OR EXPERIENCE:

REASON FOR WANTING TO TAKE THIS COURSE:

Signature
Chapter
Signature

Date

SNEDI 2010 Course Descriptions

The 14 File Folders, or “you want me to do what?”

Course purpose: Chapters must account for all funds received and spent on a disaster incident. The procedures presented in this workshop will help your chapter fulfill its obligation to contributors. Learn the simple six-step procedure. Use this on day-to-day incidents as well.

Required prerequisite: Fulfilling our Mission.

Recommended: Casework Training, FSI Self-Study.

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Coordinated Assistance Network (CAN) Workshop

Course purpose: Learn what CAN is – what its mission is and just who CAN is.... Be able to explain how CAN supports disaster relief organizations to develop and implement a sustainable system and proactive approach to integrated service delivery and to appropriately and effectively share client and resource information following large scale disasters with other disaster relief organizations. Learn how the process enables caseworkers to provide assistance quickly reducing paperwork so disaster victims are not burdened by repeatedly retelling their stories.

Required prerequisite: none.

Recommended: Client Casework: Providing Emergency Assistance

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Disaster Kitchen Supervision

Course purpose: The purpose of this course is to provide Red Cross and partner agency staff with the knowledge, skills and abilities required to supervise the staff and tasks conducted at a Disaster Relief Operation

Required prerequisites:

- Be ranked as Supervisor or higher in the Mass Care Group of the DSHR system
- Have 1 or more experiences at a Kitchen Site (working with a kitchen supervisor, yard supervisor, mobile feeding supervisor) or have worked at a large food service or hospitality site (e.g. School Cafeteria, restaurant, caterer, etc) and have knowledge of how the Red Cross provides service to a disaster affected community
- Disaster Kitchen Training (ARC 3068-30) Rev. 03/05
- ERV: Ready, Set, Roll (ARC 3068-4) Rev 09/05
- Shelter Operations (ARC 3068-11) Rev 09/05

Recommended:

- Logistics: AN Overview (ARC 3071-1) Rev 09/05
- Logistics Simulation (ARC 3071-2) Rev 02/98

It is recommended that participants have taken a safe food course, e.g., the National Restaurant Association **ServSafe Course** (<http://www.servsafe.com>) or one from a similar program. It is also recommended that participants have life experience supervising other people or have taken a supervision course.

The following reference materials are also recommended:

- ServSafe Essentials 4th Addition 2006
- ServSafe Course Book 4th Addition 2006
- ServSafe Employee Guide 4th Addition 2006
- US Dept Health & Human Services, Public Health, FDA Food Code 2005

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Disaster Kitchen Training

Course purpose: *Disaster Kitchen Training* is an instructor-led, basic level course designed to give the participants the opportunity to learn how to work in a kitchen preparing meals for delivery to clients affected by a disaster. Participants will be preparing a meal during the class and **must bring** attire that will allow them to prepare food, load and unload emergency response vehicles (ERVs) and clean the kitchen and ERVs. Specific items needed are disaster vest (in case a media event is planned), a baseball hat or stocking cap, and comfortable shoes with rubber or non-skid soles. You must be able to lift 50 lbs. The purpose of this

Disaster Kitchen Training (continued)

course is for Red Cross and partner agency staff to work at a kitchen site and prepare large numbers of meals for those affected by a disaster. Activities at a kitchen site include: preparing the food in the kitchen and working in the yard area, supply area and mobile feeding area, if needed.

Required prerequisite: *Basic Food Safety* online course (<http://www.foodhandler.com/training.cfm>).

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Disaster Instructor Specialty Training

Course purpose: This is an instructor – led course designed to enhance and refine the presentation skills of instructor candidates for basic level disaster courses. This learning experience consist of a series of brief presentations and interactive discussions focused on the instructional techniques, course structure and delivery methods required to meet the diverse learning needs of participants attending disaster courses. Instructor candidates will enhance their skills through practice teaching in a model classroom environment with feedback and coaching provided by qualified DIST instructors. The purpose of this course is to prepare knowledgeable and experienced Disaster Services workers to teach basic-level disaster courses.

Required prerequisites:

- Fundamentals of Instruction and Facilitation.
- Completion of the basic course that the candidate intends to teach.
- Operational knowledge and experience in the subject of the course the candidate intends to teach to convey the concepts, principles and procedures.

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Disaster Services Technology Workshops

Course purpose: The purpose of these workshops is to give participants introductory knowledge of the Disaster Services Technology activity. Upon Completion of these workshops, participants will be able to define the roles of DST activities on a disaster relief operation, and explain the skills, knowledge and abilities needed by DST workers. Workshop will include an *Overview, Customer Service, Networking, Computer Operations, and Communications.*

Required prerequisite: Introduction To Disaster Services.

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Staff Services Workshop

Course purpose: The purpose of this workshop is to learn about Disaster Volunteer Management Teams and the role of the DVMT in readiness and response activities. Upon completion of this workshop, participants will be able to describe the DVMT concept, describe how to organize a Disaster Volunteer Management Team, list ways to maximize use of local affiliated and non affiliated volunteers on non-recurrent disasters in their chapter, and explain how to initiate Staff Services on a large disaster response in their chapter

Required prerequisite(s): None.

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ECRV CLASS

Course purpose: This course is designed to present information and direction to implement Disaster Relief Operation automation using the Emergency Communications Response Vehicle (ECRV). The ECRV is able to provide satellite data, voice, internet access, email and fax. The training will include communications capability of the ECRV, including Custodial Agreements and chapter care of the vehicle.

Required prerequisites: Current ARC CPR/First Aid, “Fulfilling our Mission” course certificate, “Defensive Driving” course certificate, valid driver’s license in the driver’s state of residence, State certified Department of Motor Vehicle (DMV) copy of your driving record. DSHR membership is good standing with MSS (Material Support Services) as your primary group and either RCM (communications), RNT (networking), or RCO (Computer Operations) as your primary activity within MSS. “Mast Safety Video” course certificate. Be able to respond nationally once per year for a minimum of 2 weeks.

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Foundations of Public Affairs: The National Response

Course purpose: The purpose of this course is to examine the scope and responsibilities of the Public Affairs activity, in order to provide a framework in which to apply your public affairs knowledge, skills and experience on disaster relief operations.

Required prerequisites: Fundamentals of Disaster Public Affairs: The Local Response and experience equivalent to a supervisor in the Public affairs activity on a disaster relief operation.

Health Services Response Course

Course purpose: The Health Services Response class is being updated and this revised class is being piloted at SNEDI. The purpose of this workshop is to prepare licensed and certified Health Care professionals to either work in their local chapter jurisdiction or be deployed to a Red Cross Disaster Operation and function as health professionals within the Health Services Protocols. Participants can earn CEU’s to maintain professional licensing or certifications.

Required prerequisite: Fulfilling our Mission.

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In Kind Donations Workshop

Course purpose: Organized into three separate modules, the *In-Kind Donations Workshop* introduces participants to in-kind donations and certifies them to work the in-kind activity on national disaster relief operations. Much of the information presented can also be applied to managing in-kind donations at the chapter level.

Module 1 provides an overview of in-kind donations and their importance to the American Red Cross, along with a summary of current in-kind policies and resources.

Module 2 addresses donations management issues, and offers strategies for tackling the challenges that come with unsolicited donations at chapters and on relief operations.

Module 3 is devoted exclusively to working with in-kind donations on national disaster relief operations, covering such topics as the responsibilities of in-kind on a disaster, solicitation skills and processes for recording and reporting in-kind gifts.

Required prerequisites: None.

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Logistics: An Overview

Course purpose: The purpose of this class is to provide basic information about the processes of Material Support Services activities on support of an American Red Cross disaster relief operation. Participants will learn skills, abilities and knowledge needed by MSS workers and how they can become involved at their local chapter.

Required prerequisite: Fulfilling Our Mission.

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Logistics Simulation

Course purpose: The purpose of this course is to provide participants an opportunity to practice the skills and knowledge needed to run a successful logistical operation at their chapter.

Required prerequisite: Logistics: An Overview.

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ICS 300 Class times for this course will be as follows:

Thursday: 8:30am to 4:30pm, dinner on your own, reconvene at 6pm to 8:30pm. Friday: 8:30am to 4:30pm.

Course purpose: This course provides training on and resources for personnel who require advanced application of the Incident Command System (ICS). The target audience for this course is for individuals who may assume a supervisory role in expanding incidents or Type 3 incidents.

Required prerequisite: ICS 200.

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Management Styles Workshop

Course purpose: The need for Emergency Services Program Managers (ESPMs) and supporting leads who can perform effectively within the American Red Cross, and in the field with our Partner Organizations, is of critical importance. Management styles and skills must be displayed by all with confidence, drawing upon a simple range of approaches to best suit each situation. This basic management styles workshop will use a participative training style to help in reviewing these basic management styles for use and implementation in the field, helping participants to adapt their own style appropriately to each person or group being managed

Required prerequisites: Fulfilling our Mission, and experience in the activity you will serve in as a leader.

Mass Care II

Course purpose: The purpose of this course is to prepare Red Cross paid and volunteer staffs to establish, operate, and phase out Mass Care services on a disaster relief operation so that clients needs are met in a timely and cost-effective manner. Participants will be Red Cross paid and volunteer staff who will be working in the Mass Care functions on a disaster relief operation.

Required prerequisites: Mass Care: An Overview or Community Services: An Overview, Shelter Operations, Supervision in Disaster, Supervision On Disaster Assignment or Frontline Supervisor, and experience equivalent to a specialist in the Mass Care function on a disaster relief operation.

Recommended: Serving the Diverse Community.

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Principles of SAF Casework

Course Purpose: This class is designed to provide caseworkers with an in-depth examination of Red Cross policies and apply them to SAF service delivery through a variety of experiential SAF – specific situations. Participants will build a comprehensive toolkit they can take back to their workplace.

Required prerequisites: Completion of Introduction to SAF Casework with a minimum score of 85%, and sufficient casework knowledge and experience to participate at an intermediate level.

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Service Delivery Site Management

Course purpose: The purpose of this course is to prepare Red Cross employees and volunteers to establish, operate, monitor and close a service delivery site, to meet the needs of disaster clients in a timely and cost-effective manner. This course is designed to give the participants the knowledge and skills needed to run a service delivery site during a disaster. The course includes lecture, table group exercises and a half-day simulation of a disaster to test the participants’ knowledge of opening, maintaining and closing a service delivery site.

Required prerequisites:

Supervision in Disaster, Supervision On Disaster Assignment or Frontline Supervisor and Fundamentals of Chapter Disaster Operation Management. Participants must be ranked and must have served as a supervisor in any DSHR activity in a service delivery site on at least one multi-chapter disaster relief operation OR must be a director of a chapter’s disaster program with experience at a service delivery site. Familiarity with Red Cross policies and procedures is required.

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RDMS (Afternoon Workshop)

Course purpose: Describe how the Rapid Data Management System (RDMS) Collaborate site can work for your specific activity group on a Disaster Relief Operation to provide reports and mapping information specifically geared for your activity group on a real-time basis. Learn how to acquire an account for access to the Collaborate site. Acquire the skills need to produce reports needed for your role.

Required prerequisites: None.

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RDMS (Evening Workshop)

Course purpose: Describe how the Rapid Data Management System (RDMS) Collaborate site can work for your specific activity group on a Disaster Relief Operation to provide reports and mapping information specifically geared for your activity group on a real-time basis. Learn how to acquire an account for access the Collaborate site. Acquire the skills need to produce reports needed for your role.

Required prerequisites: Attend the afternoon session to obtain the basic understanding of the Collaborate site.



SNEDI Store

The 2010 SNEDI store will be better than ever!! This year's Institute will offer a store filled with lots of new items; clothing, bags, cups and more will be available for purchase. Cash, Checks, Visa, and MasterCard will be accepted.

Visit the store website to preview a sampling of items that will be available at ctredcross.org. To pre-order any items, or for suggestions for next year, please contact ctstore@ctredcross.org.

The store will run 8:00 am to 4:30 pm, and will close after lunch on Sunday.

Visiting Cape Cod

Attractions located near SNEDI this year include a number of memorials, Main Street in Hyannis, and the docks on Ocean Street as well as nearby beaches. Visit capecodchamber.org or the capecodtravelguide.com for more information on local attractions while you are here-!

Thanks to the SNEDI Committee for all of their hard work~!

SNEDI 2010—Committee List

Dean—Jennifer Carlson-Benoit
Assistant Dean—Rebecca A. Alden
Registration—Jennifer Winslow
Curriculum/Instructor Support—Peggy Jimenez, Suzy Davidson
Logistics—Kelly Bachand
Host Chapter Representative—Michael Robbins
Finance—BJ Crown
Social Media—Sue Rochester-Bolen
Room and Board—Natalie Dos Santos, Linda Stauff

Supporting

Terri Tarozzi—Finance
Mario Bruno—Advisor
ARC Cape Cod and Islands Hosting Chapter Committee